

Induction Easy Melt Tabletop Induction Melting Furnaces



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SPECIFICATIONS TABLE

Product Models:			
EasyMelt Platinum & Stainless Steel	79-1400		
EasyMelt Gold & Silver	79-1300		

Technical Data					
SDECIFICATION	Descr				
SPECIFICATION	EasyMelt Platinum & Stainless Steel	EasyMelt Gold & Silver			
Absorbed Power (kW, max)	2.8	2.8			

Input						
AC Voltage range	230V ± 10%					
Line Phases	1	Single Phase				
Line Frequency	50 / 60 Hz					
Input Current maximum	21A (RMS)	@ 230 VAC ±10%				
Input Power maximum	4.3 kVA	@ 230 VAC				
Efficiency minimum	88%	@ full load				

OUTPUT						
Control Modes	With voltage and current					
Output Current maximum		15A	(sine wave)		@ 100% current reference	
Output Voltage maximum		2	50V RMS		@ 230 VAC ±10% Input	
Output Power maximum			2.8 kW			
	80KHz	64KHz	63KHz	4.3 kVA	@ 230 VAC	
	85KHz 78KHz		63KH-	00KH4	No load	
output frequency range		78KHz	USINITZ	JONIZ	With empty crucible	
			73KHz	105KHz	With full crucible	
Timer Resolution		1 – 30 min.				

3

PROTECTION									
Over-current	20 A (RMS)	20 A (RMS)	20 A (RMS)	20 A (RMS)	Output current - inverter				
Over-temperature heat sink	Thermostat @ 60°C	Thermostat @ 60°C	Thermostat @ 60°C	Thermostat @ 60°C	Reset by depressing STOP				
	MISCELLANEOUS								
Terrenting Deserve	32°F (0°C) to + 104°F (40°C)	32°F (0°C) to + 104°F (40°C)	32°F (0°C) to + 104°F (40°C)	32°F (0°C) to + 104°F (40°C)	Operating				
Temperature Ranges	-4°F (-20°C) to + 150°F (65°C)	-4°F (-20°C) to + 150°F (65°C)	-4°F (-20°C) to + 150°F (65°C)	-4°F (-20°C) to + 150°F (65°C)	Storage				
Humidity range	0 to 95%	0 to 95%	0 to 95%	0 to 95%	RH Non-condensing Operating & Storage				
		D							
		•	III SICAL						
Cooling sistem	Water cooled (external)	Water cooled (external)	Water cooled (external)	Water cooled (external)					
Cooling	0.8 lpm (0.21 GPM)	0.8 lpm (0.21 GPM)	0.8 lpm (0.21 GPM)	0.8 lpm (0.21 GPM)	Minimum differential pressure of the cooling water 3Bar (45PSI), maximum input pressure 6Bar (90PSI)				
Max melting Temperature	1300°C	1300°C	2000°C	2000°C					
Module Dimensions W x D x H in/(cm)	17.7 x 15.7 x 7.1 (45 x 40 x 18)	17.7 x 15.7 x 7.1 (45 x 40 x 18)	17.7 x 15.7 x 7.1 (45 x 40 x 18)	17.7 x 15.7 x 7.1 (45 x 40 x 18)	Overall dimensions without handles				
Weight	30.9 lb (14 kg)	30.9 lb (14 kg)	30.9 lb (14 kg)	30.9 lb (14 kg)	Net weight				
Packaged weight	41.9 lb (19kg)	41.9 lb (19kg)	41.9 lb (19kg)	41.9 lb (19kg)	Brutto weight				
Packaged dimencion	W x D x H in/(mm) 23.2 x 21.3 x 14 (590 x 540 x 340)	W x D x H in/(mm) 23.2 x 21.3 x 14 (590 x 540 x 340)	W x D x H in/(mm) 23.2 x 21.3 x 14 (590 x 540 x 340)	W x D x H in/(mm) 23.2 x 21.3 x 14 (590 x 540 x 340)					
Crucible Capacity	1 kg Gold	2 kg Gold	200÷500g Pt	50÷250g Pt	There is operating material minimum quantity for 1P and 2P models				

1 GETTING STARTED GUIDE

1.1 SAFETY INSTRUCTION

1.1.1 **IMPORTANT NOTES**

This manual is valid only for the Model and the associated Revision number(s) specified in the cover sheet of this manual. A Change Page may be included at the end of the manual. All applicable changes are documented with reference to the equipment Revision and Serial number. Before using this Instruction Manual, check your equipment nameplate to identify your Model and Revision number. If in doubt, contact your nearest Romanoff Representative;

In this document period "." will be used as a decimal point delimiter.

Data subject to change without notice;

All Information contained in this manual is the latest information available at the time of printing. The right is reserved to make changes at anytime without notice. Romanoff makes no warranty of any kind with regard to this material and assumes no responsibility for any errors that may occur in this manual;

Safety First!



YOU AND NOT THIS MANUAL ARE REPONSIBLE FOR ALL SAFETY PRECAUTIONS

This manual is for reference purposes only. Personnel should be trained on proper operation of this equipment before using. Only authorized personnel may perform any troubleshooting or repair on any Romanoff manufactured equipment. Failure to comply will void warranty.

Please, contact the Romanoff Service Department before servicing any Romanoff equipment.

Lethal voltages may be present in equipment surrounding and/or connected to this equipment. Read the following warnings carefully and study this entire manual before operating the system. Failure to observe warnings may result in equipment damage, serious personal injury, or death.

If the equipment is used in a manner not specified by this manual, the protection provided by the equipment may be compromised and damage to the unit may occur.

- 1. Only qualified persons who have been trained in the operation of this equipment and are familiar with the technology should be permitted to operate the system;
- 2. Installation, assembly, inspection maintenance and servicing are to be performed by authorized personnel only;
- 3. Always have the Power Supply completely powered OFF and locked out before performing any service, inspection or maintenance;
- 4. Even with the Power Supply OFF, live voltages still exist within the cabinet. Always power OFF and lock out the external power source to ensure no one can accidentally energize it;
- 5. Ensure that all external wiring conforms to applicable codes;
- 6. Obey all warnings and use good common sense.

1.1.2 SAFETY PRECAUTIONS

1.1.2.1 ELECTRICAL SHOCK HAZARDS

This manual is written for personnel familiar with the technology pertaining to the operation of induction heating equipment. Such personnel should be thoroughly familiar with the hazards associated with this equipment and electrical equipment in general, and they should have received proper safety procedure training.

Hazardous voltages are present within this product during normal operation. The product should never be operated with the cover removed unless equivalent protection of the operator from accidental contact with hazardous internal voltages is provided. Operators must be trained in its use and exercise caution as well as common sense during use to prevent accidental shock.



1.1.2.2 GROUNDING

This product is a Class 1 device which utilizes protective grounding to earth to ensure operator's safety.

	PROTECTIVE EARTHING CONDUCTOR TERMINAL -This symbol indicates the point on the product to which the protective grounding conductor must be attached.
<u> </u>	EARTH (GROUND) TERMINAL -This symbol is used to indicate a point which is connected to the PROTECTIVE EARTHING TERMINAL. The component installer/assembler must ensure that this point is connected to the PROTECTIVE EARTHING TERMINAL.
\mathcal{H}	CHASSIS TERMINAL -This symbol indicates frame (chassis) connection, which is supplied as a point of convenience for performance purposes. This is not to be confused with the protective grounding point, and may not be used in place of it.

1.1.2.3 Magnetic Field



WARNING: MAGNETIC FIELD!

CAN BE HARMFUL TO PACEMAKER WEARERS AND PEOPLE WITH METALLIC IMPLANTS! PACEMAKER AND METALLIC IMPLANTS WEARERS STAY BACK 30sm (12in)!

1.1.2.4 SAFETY AND PRECAUTION SYMBOLS USED IN THIS MANUAL



A **WARNING** symbol alerts you to a hazard that may result in equipment damage, personal injury, or death. Carefully read the instructions provided WARNING and follow all safety precautions.



A **CAUTION** symbol alerts you that the system may not operate as expected if instructions are not followed.

1.2 **INSTALLATION AND START UP**

1.2.1 INSTALLATION PROCEDURE

The installation procedure consists of the following steps:

- 1. Unpacking the equipment;
- 2. Selecting the site where the equipment will be used;
- 3. Connecting the Heat Station (if remote Heat Station is provided);
- 4. Connecting accessories or interfacing the system with other controls (if necessary);
- 5. Completing the Power and Ground/Earth connections.



POWER AND GROUND/EARTH CONNECTIONS MUST BE MADE LAST. FAILURE TO DO SO WILL CREATE A HAZARDOUS CONDITION THAT MAY RESULT IN EQUIPMENT DAMAGE, PERSONAL INJURY, OR DEATH.

NOTE: Romanoff has a staff of field engineers who are available to supervise the installation of the equipment. If installation service is required, contact our Technical Service Department for additional information.

Provisions for facility electrical power service are customer furnished. Requesting field engineering assistance before customer furnished provisions are installed at the equipment site could delay equipment installation and cause unnecessary expense.

1.2.2 UNPACKING AND INSPECTION

This equipment has been thoroughly inspected and tested prior to packing and is ready for operation. After careful unpacking, visually inspect for shipping damage **BEFORE** attempting to operate. If any indication of damage is found, file an immediate claim with the responsible transport service and advise your sales representative.



INSPECT EQUIPMENT BEFORE INSTALLING. DAMAGED EQUIPMENT MAY RESULT IN IMPROPER OPERATION AND CREATE A HAZARDOUS CONDITION RESULTING IN PERSONAL INJURY OR DEATH.



1.2.3 SELECTING THE DEVICE SITE

Consider the following when choosing a location for the device:

- 1. Make sure the system is installed in a debris free zone;
- 2. The device has to be connected to a power source and cooling water;
- 3. The device have to be connected to cooling system with sufficient water flow;
- 4. Make sure the device is easily accessible by the operator;
- 5. Device has to be seated on a mechanically secure surface;

1.2.4 COOLING REQUIREMENTS

The power transistors and rectifiers into the device are maintained within their safe operating temperature range by means of water cooling. The fan inlets must be kept clean from obstructions in order to insure proper air circulation. If installed in confined spaces, care must be taken that the ambient temperature (the temperature of the space immediately surrounding the device, does not rise above the limit specified as 40°C. Periodic cleaning of the device exterior is recommended. The following system components are directly dependent on water cooling: semiconductor's heat sinks, coils, tank capacitors, output transformers. To maintain the temperature on these components within safe limits, the following requirements apply to the inlet cooling water:

- 1. Maximum allowable temperature 95°F (35°C);
- 2. Minimum allowable temperature 58°F (14°C) (to avoid condensation);
- 3. Minimum water flow is required Refer to product specifications in Section 2;
- 4. Minimum differential pressure of the cooling water 3Bar (45PSI), maximum input pressure 6Bar (90PSI).
- 5. Water (coolant) must be mechanically debris free;
- 6. Water (coolant) must be chemically pure (distilled water is recommended);

1.2.1 AC INPUT CONNECTION

The Power supply connects to the power network through a 6 ft (1.80m), power cord (supplied). Additional fuse or circuit breaker and residual current circuit breaker on that power branch is a good choice since it will provide extra protection in addition to the unit's internal protection. A mechanical switch is also recommended within the operator's range and vision and possibly closer to the Power Supply.

Only trained personnel should open the unit cover and operate the breakers.

Table 1.1: Wiring Color Code

Color	1-Phase Connection	3-Phase Connection
Brown	Line 1	
Blue	Neutral	
Green/Yellow	Ground/Earth	



INSPECT EQUIPMENT BEFORE INSTALLING. DAMAGED EQUIPMENT MAY RESULT IN IMPROPER OPERATION AND CREATE A HAZARDOUS CONDITION RESULTING IN PERSONAL INJURY OR DEATH.



THE CARRIER IS RESPONSIBLE FOR ALL DAMAGE CAUSED IN SHIPMENT INCLUDING CONCEALED DAMAGE.

<u>NOTE:</u> LOCAL CODES MAY HAVE STRINGENT REQUIREMENTS. IT IS THE CUSTOMER'S RESPONSIBILITY TO BE FAMILIAR WITH AND TO COMPLY WITH ALL APPLICABLE CODES CONCERNING CONDUCTOR RATINGS AND WIRING PROCEDURES. AN ELECTRICIAN FAMILIAR WITH THE LOCAL REGULATIONS SHOULD DETERMINE PROPER WIRING CONNECTIONS.

1.2.2 START-UP

- 1. Connect the AC and ground connections as described in Section 1.2.5;
- 2. Connect the water cooling system to the device;
- 3. Turn the water Cooling System ON. Make sure there is no water leaks on outside connections;
- 4. Turn the Power Switch on to power the system. Check for any Fault or Alarm messages. If the status screen shows "80% Power" message, then the system is ready for operation.

See Section 2 of this Manual for Connections Diagrams.

1.2.3 USING THE MACHINE

- 1. Using a water hose connect the machine to the water source for the cooling. In the back of the machine you will find the connections: water in (fig. 2.2-3) and water out (fig. 2.2-1). The connection to a water tap is enough, but the used water will be thrown away. A connection to a water tank with a circulating pump is also possible as well as to a chiller with controlled temperature. Remember to tight strongly the hose on the connections with a clamp;
- 2. Connect the machine to the electric supply 220 V single phase;
- 3. Crucible. Check that your crucible is good enough to make a melting. A too much used crucible can make the casting very slow. Check also that the bottom is not too thin, you risk that it brakes during the melting causing the metal going out;
- 4. Place the crucible in the melting chamber and position the thermocouple inside the melting material. The purpose of the thermocouple is to read the temperature of the metal;
- 5. Switch on the machine pressing the main switch (fig. 2.2-5) positioned on the back of the machine;
- 6. On the control panel you have the possibility to adjust three parameters;
- 7. Power efficiency. This parameter determinate how fast the melting will be done. We suggest to use 100 % power;
- 8. Time. This timer will start to count the set time when the furnace will reach the set temperature. It is going from 1 to 30 minutes. At the end of the time a buzzer will ringing for a half second, then the machine will stop to heat. The purpose of this timer is to let the metal to be completely melted and mixed after the heating. If you don't like to use the timer, set it in "OFF" position;
- 9. Temperature. Set the melting temperature, the maximum suitable value is 1,300 °C for all Easy Melters, except EasyMelt 1P and 2P, for which the most suitable value of 2000 °C;
- 10. Choice of parameters. In order to choose the parameters push the "SELECT" (fig. 2.7-10) button. The red light (fig. 2.7-6.7 and 8) will move to the parameter you want to modify. With the help of the arrows (fig. 2.7-9) you can increase or decrease the value till when you will find the desired value by checking on the display (fig 2.7-5);

- 11. Melting. Put the metal in the crucible and push the "START" (fig. 2.7-2) button;
- 12. In case you want to stop the machine push the "STOP" button (fig. 2.7-1);
- 13. If something is wrong the machine will go in "ALARM" and the red light (fig. 2.7-3) will go on;
- 14. The heating will start the light (fig. 2.7-4) will go on and the machine will heat according to the set power. It is possible to increase or decrease the power during the melting process by pressing the power button previously selected by the "SELECT" (fig. 2.7-10) button. During the cycle on the display (fig. 2.7-5) you will be monitoring the temperature.

1.3 **MAINTENANCE**

1.3.1 SCHEDULING

The Power Supply is designed for continuous service and minimum maintenance requirements. The frequency of any maintenance program is a function of environment, degree of equipment use, and product experience.

1.3.2 PERSONNEL

Qualified personnel must perform inspection and maintenance procedures only. Personnel must read and be thoroughly familiar with all safety precautions discussed in this manual.

1.3.3 INSPECTION AND MAINTENANCE PROCEDURE

Note: Always follow approved lock-out / tag-out procedures before performing any service, inspection or maintenance.

The following describes inspection procedures to be performed on a daily, weekly, and monthly basis.

Daily/Weekly Inspection: It is good practice to do a quick visual inspection of the unit, wiring and connections on a daily and/or weekly basis. Report any apparent changes in performance to responsible personnel so that potential problems can be investigated.

Monthly Inspection:

Perform the following on a monthly basis:

- 1. Ensure all wiring connections are secure. Visually inspect for any wear on cabling;
- 2. Verify that none of the enclosure's hardware has become loose;
- 3. Remove any build-up debris that may occur around the fan inlet using a cloth or a vacuum cleaner. Use of compressed air is not recommended;
- 4. Check the water (coolant) for mechanical debris or impurities. The water should be kept clean;
- 5. Wipe the Control Panel with a damp cloth to remove any dirt, prints or spots;
- 6. Wipe the enclosure down with a damp cloth or paint friendly cleaner, if desired;
- 7. Unbolt water filter clean it and bolt carefully again.

2 **PRODUCT SPECIFICATIONS AND FEATURES**

2.1 **POWER SUPPLY SPECIFICATIONS**

2.1.1 **OVERVIEW**

The UPT-016-550-01/02/03/04 is a general purpose induction heating system designed to work with a large variety of custom coils. It consists of two main parts placed into the same cabinet. They are:

- 1. Power supply generates RF power to supply the output circuit.
- 2. Heat Station houses the output circuit and interfaces it with the load by means of an induction coil.

The unit is digitally controlled through a control panel located on front panel.



Figure 2.1 Overall Device Dimensions (in mm)

Notes:

1) A tool is required to gain access to the Power Supply. This is to prevent accidental exposure to the internal high voltages.

2) See section 3 of this Manual for optional equipment and Accessories.

2.1.2 CONNECTION DIAGRAM



	Nº	Nº Description		Description	
	1	1 Water outlet		Power line cable	
	2	2 Water filter		Power line switch	
	3	Water inlet			

Table 2.1 Rear Panel Connections Table

2.2 HEAT STATION SPECIFICATIONS

2.2.1 PRODUCT OVERVIEW

Heat Station – It is a part of the device placed into the same cabinet with HF power supply. It houses the output circuit and interfaces it with the load by means of an induction coil.

The Heat station consists of an output matching transformer fixed transformer ratio, water cooled tank capacitor assembly; and Output terminals for mounting the coil and induction coil.

2.2.2 HEAT STATION SPECIFICATIONS

Table 2.2 Heat Station Specifications Table

ELECTRO-MECHANICAL SPECIFICATIONS						
SPECIFICATIONS	RATING/DESCRIPTION					
	UPT-016- 550-01	UPT-016- 550-02	UPT-016- 550-03	UPT-016- 550-04	CONDITION	
Output Transformer Ratio N _{tr}	8	8:1	11:1	16:1	Suitable	
Tank Capacitor	3CFM-105-001-01			<i>UPT-120</i> , 200kVA, 1.2μF		

2.2.3 CHANGING OUTPUT COMPONENTS



WARNING: ALWAYS ENSURE THAT THE POWER SUPPLY'S CIRCUIT BREAKER IS TURNED OFF WHEN ADJUSTING HEAT STATION COMPONENTS.

2.2.3.1 Adjusting the output transformer taps

The diagrams and the procedure below describe how to adjust the output transformer ratio to match the load.

- a) Loosen the screws of the jumpers (shunts);
- b) Select the desired base ratio from the diagram below and position the jumpers;
- c) Move the primary wires to the contacts denoted with a circle.
- d) Tighten the screws, jumpers and the primary wires.



Figure 2.3 Output Transformer Taps Configuration

2.2.3.2 Adjusting the tank capacitor value

The system is provided with a set of two or one tank capacitors.

To tune the system to the load coil and the load, you may need to change these capacitor values. You can request additional capacitor values from the factory.



Figure 2.4 Tank Capacitor Position in HS-4-A

To change the capacitors:

Loosen the screws attaching the capacitor to the cooling plates.

- 1. Remove the capacitor carefully by sliding them up.
- 2. Insert the new capacitor from the top alighting it with the mounting holes.
- 3. Place and tighten the mounting screws.

2.3 CONTROLS AND OPERATION

2.3.1 CONTROL PANEL OVERVIEW

The unit is digitally controlled through a control panel located on the front panel of device. The control panel utilizes the latest microprocessor technology. The control panels are designed to display vital parameters and alpha-numeric messages providing intuitive and informative visual feedback. The users can also navigate through easy to use service, diagnostics and setup menus.

2.3.2 CONTROLS AND INDICATORS

The control panel has the following controls and indicators:



Figure 2.5 UPT-016-550-01/02/03/04 Control Panel Layout and Controls

Table 2.3	Control P	anel Com	ponents

NՉ	Name/Function	Description	Indicator/ Control
1	"Stop" Button	 "Stop" Button – dual function Stops the heating cycle. when the device is in "Heat on" state Resets any faults. when the system is in "Alarm" state 	CONTROL
2	"Start" Button	"Start" Button – activates the heat cycle	CONTROL
3	LED [Red]	Illuminate when the system is in "Alarm" state	INDICATOR
4	LED [Green] - when generator is heated ON	LED [Green] - Illuminated when HF generator is heated ON	INDICATOR

5	4 Large 7 segment LEDs display	 4 Large 7 segment LEDs display: Output set point (%) Timer (min) or "OFF" Temperature (°C) Inverter current (Arms) Inverter output voltage (V rms) Inverter output power (kVA) Output frequency (kHz) 	INDICATOR
6	LED [RED] - timer status	LED [RED] - Illuminated when Indicator 4 shows timer status	INDICATOR
7	LED [RED] - output set point power in %	LED [RED] - Illuminated when Indicator 4 shows output set point power in %	INDICATOR
8	LED [RED] - output set point Temp in ^o C	LED [RED] - Illuminated when Indicator 4 shows output set point Temp in ^o C	INDICATOR
9	"UP" and "DOWN" arrow buttons	 "UP" and "DOWN" arrow buttons – dual function changing value of parameters scrolling through the menus 	CONTROL
10	"SELECT" button	.ECT" button - scrolling through the parameters. entering menus and confirming parameter's value	

2.3.3 **REGULATION MODES AND SYSTEM STATUSES**

Device works in power regulation mode only.

2.3.4 MENUS AND NAVIGATION

2.3.4.1 Main Menu Navigation



2.3.4.2 Heat ON Menu Navigation

HEAT ON Menu is accessible from Main Menu. by pressing "START" button. It is shown on Figure 2.7.



Figure 2.7 HEAT ON Menu Structure

2.3.4.3 SYSTEM MENU Navigation

SYSTEM MENU is accessible from Main Menu by pressing "SELECT" button for 2 seconds. It is shown on Figure 2.8.





2.3.4.4 EXTENDED MENU Navigation

EXTENDED MENU is accessible from **Heat ON** Menu. by pressing "SELECT" button. For 2seconds it is shown on **Figure 2.9.** This menu allows additional basic inverter parameters to be shown – power, current, voltage, frequency.





Figure 2.9 EXTENDED Menu Structure

2.3.5 CONTROL MODES

Control Modes of Operation

There are two control modes of operation:

[Auto] –only for Easy Melt 1G and 2G - In this mode device automatically holds up previously set temperature of the crucible. In this mode thermo regulator is switched ON (see Fig.2.8).

[Manual] – In this mode it is supposed that there is not thermocouple mounted. Thermo regulator is switched OFF (see **Fig.2.8**) and operator has to watch crucible temperature.

Note: When thermo regulator is switched OFF, the parameter "TEMPERATURE" is invisible on the 7 segment LED display.

3 TUNING AND TROUBLESHOOTING

3.1 LOAD TUNING GUIDE

Because of fixed tank circuit and load (graphite crucible) device is factory tuned and doesn't need additional load tuning.

3.2 SERVICE AND TROUBLESHOOTING

3.2.1 ERROR MESSAGES

For every ERROR which appears during normal working of the device is valid flowchart shown on Fig.3.1.



Figure 3.1 ERROR Menu Flowchart

Table 3.1	Error	Messages	Table
10010 011	E1101	The souges	10010

N₽	Displayed Message	Fault Description	Condition	Cause	Advice
F01	Err 1	Tuning Fault (Phase Fault)	Primary V & I out of phase	Can't find resonant frequency	Check resonant loop parameters and adjust if needed - load coil inductance, tank capacitors values, transformer taps
F02	Err 2	Current Fault	l primary > l Max	Output current exceeds the limit	Possible FET/IGBT failure in the Power supply. Contact our Service department
F03	Err 3	Frequency Fault	F < F min or F > F max	Frequency goes out of the pre- programmed range during Heat On	Check resonant loop values, tank capacitors or control board. Check load coil for shorted turns.
F04	Err 4	PS Over Temperature	T° heat sink >65°C	The heat sink of the power supply exceeds the max allowed T°	Check fans, blockages of the vents or fan filters, cooling water temperature or water filters.
F05	Err 5	Auto-Tune Failed	The resonant frequency is not found	The unit could not find resonant frequency during auto sweep	Check resonant loop parameters and adjust if needed - load coil inductance, tank capacitors values, transformer taps
F09	Err 9	Communicatio n Fault	Communication Error Between Panel and Control Board	No acknowledgem ent is received after the last command	Check cables and RS connectors between boards
F21	Err 21	High Frequency Fault	F > F max	The resonant frequency of the tank circuit is above the high limit.	Check (adjust) values of Tank Capacitors or/and Load Coil inductance.
F28	Err 28	HS Water Flow Fault	Water Flow < 1 l/min (1/4GPM)	Restricted or no water flow	Check cooling water flow rate and water pressure. Check hoses or water filters for blockages. Check flow switch.
F32	Err 32	Missing phase	-	The machine is off	Check Main Power Supply cable.
F41	t HI	Temp Fault	T measured > T present +T limit	High Heat station temperature	Turn off the machine and wait until to cool.

3.2.2 **GENERAL**

If for some reason the unit fails in the field it is advisable that the unit be serviced by the manufacturer or its authorized service representative. Should that happen, please contact us immediately (see contact information in Section 3.3.3). Please have the following information about your unit available upon calling:

- 1. Unit Model and Revision (located on the label on the back of the unit);
- 2. Unit's Serial Number (located on the label on the back of the unit);
- 3. Line Voltage and frequency;
- 4. Detailed description of the problem encountered including load, ambient temperature at the time of the failure;
- 5. Detailed description of the actions taken;
- 6. Approximate time in service;

If our technical staff is unable to help you over the phone, then a repair authorization number (RA#) will be issued for you. With this number enclosed in you return package you can ship the unit back for repair or request a service engineer to repair the unit on site.

3.2.3 SERVICE CONTACT INFORMATION

For technical service questions, please call: +1 631 842 2400

Or e-mail us at: support@romanoff.com

You can also send you request through our web site.

Note: Please, include your contact information so that you can be easily reached if necessary.