

Dear Customer,

Elettrolaser guarantees their products manufactured starting from 1ST January 2018 as follows.

For a period of three (3) years from the date of product on, any defective part will be replaced or repaired at no cost to the owner, EXCEPT:

- Any shipping costs necessary for sending spare parts to the customer's premises.
- Any shipping costs necessary for sending the unit to be repaired to the Elettrolaser site, and returned to the customer's site.

Any defects shall be notified in writing prior to three (3) years from the date of delivery, at which time the warranty expires.

The above warranty does not cover additional owner instruction, set-up or adjustment. Likewise, this warranty does not cover normal wear and tear, cosmetic damage or damage caused by acts of nature, accidents, negligence, misuse, abuse or lack of routine maintenance, or modification to any part of the system, by anyone other than Elettrolaser Sri.

The warranty does not cover consumable parts like flash-lamps, filters, protection glass, rod bar and all the parts normally subject to wear; in case of marking machines, on the laser source and the scan-head, two (2) years warranty will be applied.

Also excluded are damages due to accidental events such as natural disasters or lightning, possible damage due to disturbances in the power supply network, such as variations oscillations/ frequency peaks, voltage, etc.

No products will be accepted for return without prior approval. We shall have the right to inspect any products claimed as a defective product at the buyer's premises, or require the buyer to return the product to us, at his own costs, for inspection at our premises. Our Authorized Dealer is our mutual partner in supporting the warranty requests. To obtain service under this warranty, please contact our Authorized Dealer. All warranty repairs do not include shipping related costs.



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Partita IVA 03041930239

Yours Faithfully

A blue ink signature of Massimo Grigoli, consisting of a large, stylized 'M' followed by a cursive 'G' and 'R'.

Massimo Grigoli
CEO Elettrolaser